

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

ELECTRONIC JOINT APPLICATION OF)	
LOUISVILLE GAS AND ELECTRIC COMPANY AND)	
KENTUCKY UTILITIES COMPANY FOR A)	CASE NO.
CERTIFICATE OF PUBLIC CONVENIENCE AND)	2018-00005
NECESSITY FOR FULL DEPLOYMENT OF)	
ADVANCED METERING SYSTEMS)	

COMMISSION STAFF'S INITIAL REQUEST FOR INFORMATION
TO COMMUNITY ACTION COUNCIL

Community Action Council ("CAC"), pursuant to 807 KAR 5:001, is to file with the Commission the original and an electronic version of the following information. The information requested herein is due on June 8, 2018. Responses to requests for information in paper medium shall be appropriately bound, tabbed, and indexed.

Each response shall include the name of the witness responsible for responding to the questions related to the information provided. Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or the person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

CAC shall make timely amendment to any prior response if it obtains information which indicates that the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which CAC fails or refuses to furnish all or part of the requested information, it shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention shall be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When applicable, the requested information shall be separately provided for total company operations and jurisdictional operations. When filing a paper containing personal information, CAC shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

1. Refer to the Direct Testimony of Malcolm J. Ratchford (“Ratchford Testimony”), page 10, which states that access to a web-based portal could assist customers with managing their energy use and that many low-income households do not have access to technology and therefore do not have access to the web-based portal. Explain whether CAC is aware of other methods of communicating a household’s energy use that could assist low-income households in adjusting their energy consumption patterns in order to realize significant savings.

2. Refer to Ratchford Testimony, page 12, regarding CAC’s concerns about notice of disconnection and the need for “multiple channels” of communication.

a. State with specificity the multiple channels CAC proposes that Kentucky Utilities Company and Louisville Gas and Electric Company implement regarding disconnection warning notices.

b. Explain whether the multiple channels identified by CAC could be utilized to communicate a household's energy use in place of a web-based portal.

3. Refer to Ratchford Testimony, page 12, regarding concerns about the possibility of a large volume of service disconnections. Explain whether CAC believes that a larger number of customers with overdue bills will be disconnected earlier in the collection cycle or whether ACM believes that a larger number of customers will be disconnected if AMS meters are installed.



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DATED **MAY 29 2018**

cc: Parties of Record

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